

# Patient Newsletter update



**The 3D Study:**  
Improving whole person care

November 2016 | Issue 2



## A big thank you for continuing to take part in the 3D Study.

**This research is looking at ways that GP practices can improve how they treat patients with three or more long term conditions.**

You are one of over 1500 volunteers that we are following up over 15 months. Information from the first follow up at 9 months is now complete.

## 3D Reviews

Some GP practices are continuing care as usual. Other GP practices are trying out the new 3D system, which means having a nurse and GP 3D review every 6 months. If your GP practice is one of these you should be having your second set of 3D reviews around about now. If you have not done so already, please look out for your appointment letter and book an appointment for your second 3D reviews.

## Your views matter

Whether or not your GP practice offers 3D reviews and whether or not you have had a review, it is extremely important to return the questionnaire that we send you. They help us to understand your experience of care and what matters to you. We are also interviewing some patients, carers, receptionists, nurses, GPs, pharmacists and NHS commissioners to find out their views.

You should soon be receiving the second questionnaire. Please fill in as much as you can and send it back to your research team. We value your honesty and your answers will be known only to us and not to your GP practice. If you have already completed the second follow up questionnaire then thank you for your time. This is the last survey we ask you to fill in. We really appreciate your help.

## Study website

If you would like to stay up to date with the study then please visit our website: [www.bristol.ac.uk/3d-study](http://www.bristol.ac.uk/3d-study)

At the end of the study we will send you a summary of what we found.

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